



PATIENT SAFETY
AWARDS 2020

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PROJECT SHOWCASE

BEST PARTNERSHIP SOLUTION IMPROVING PATIENT SAFETY

WINNER



IMPERIAL COLLEGE HEALTH PARTNERS WITH MATERNITY SERVICES AT CHELSEA AND WESTMINSTER HOSPITAL FT, NORTHWICK PARK HOSPITAL, QUEEN CHARLOTTE'S AND CHELSEA HOSPITAL, ST MARY'S HOSPITAL, THE HILLINGDON HOSPITALS FT AND WEST MIDDLESEX UNIVERSITY HOSPITAL **PREVENTION OF CEREBRAL PALSY IN PRETERM LABOUR (PRECEPT)**

Using a gold standard approach to partnership working, Imperial College Health Partners (ICHP) brought together 6 maternity services, Local Maternity Network, Neonatal Operational Delivery Network, Maternity Voice Partnership and voluntary sector to deliver Prevention of Cerebral Palsy in Preterm Labour (PRCePT) which led to the prevention of 3 cases of Cerebral Palsy in North West London between September 2018 and February 2020 avoiding an untold degree of emotional and social burden on individuals and families and saving an estimated £2.4 Million in life time care cost on the NHS.

With the aim to reduce the incidence of cerebral palsy in babies born preterm, NWL set their ambition higher than the national target of 85% of eligible mothers receiving MgSO₄ and in fact achieved 93%. ICHP used a centrally-coordinated locally-led approach to achieve collaboration, overcome implementation barriers, provide support and enable leadership around PRCePT to achieve this ambition.

JUDGES COMMENTS

Judges said this initiative, driven by an impactful partnership across NW London, had a very clear and robust ambition that was designed to make a great difference to patient and carer health and wellbeing. The outcome of the initiative was evident, with the patient and carer ambition met, and significant cost savings to the NHS. The partnership has made substantial progress on spreading intelligence learned on the initiative across England already. A great example of a simple initiative that can really change lives. Very well done.



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HIGHLY COMMENDED



Bolton FT, Homeless Welfare, Bolton Council, Homeless Aid UK, St John Ambulance and Greater Manchester Mental Health Bolton Homeless Outreach Nursing Team Collaborations

The Homeless Nursing Team (Bolton NHS FT) and Homeless Welfare (Bolton Council) identified that they were seeing patients on the streets, who did not attend clinics elsewhere. The patients said that they were attending a street kitchen provided by Homeless Aid UK, so the team commenced fortnightly visits.

They then contacted St John Ambulance, who provided a clinic facility with one of their mobile treatment units. It was then highlighted at complex cohort meetings that this would be an ideal opportunity for housing and drug/alcohol services to do some effective outreach work with a 'one stop shop' approach. This is now a regular weekly occurrence for the nursing team with fortnightly support from Bolton Council Homeless Welfare team and Greater Manchester Mental Health Assertive Outreach team.

JUDGES COMMENTS

This is a strong project with clear goals, and a focus on collaboration across the whole integrated care sector to support health and mental wellbeing. Good evidence was provided around spread, harm reduction and prevention for a hard to engage area of the population. Details regarding transferability to other organisations was shared and the qualitative feedback clearly reflected both staff and patient satisfaction with the service. The fact that this service has not required additional costs is admirable and will ensure that this model will be attractive to other similar organisations.

FINALISTS



Cambridgeshire and Peterborough CCG on behalf of Cambridgeshire & Peterborough STP System Wide Out of Stock Working Group (SWOOSWG)

Our partnership was set up to develop further collaborative and integrated working across the wider Cambridgeshire and Peterborough health system, by reducing duplication and improving communication between healthcare professionals across health sectors to mitigate any risk to patient safety in relation to medication shortages.

The virtual "System Wide Out of Stock Working Group" (SWOOSWG) was set up to manage any critical drug shortages within a timely manner (24 to 48 hours), to ensure safe patient transfer between health sectors and to alleviate any risk to patient safety.



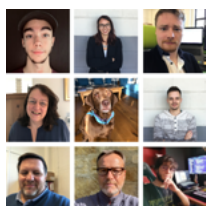
Coventry and Warwickshire Partnership Trust Fewer incidents and better care in inpatient Mental Health hospitals

Coventry and Warwickshire Partnership NHS Trust have been working in partnership with technology provider (Oxehealth) for the past three years, to closely develop and deploy a digital tool to improve patient safety (e.g. reducing falls, self-harm and assaults) in inpatient mental health hospitals.

The trust's clinical knowledge with the provider's technical expertise have complemented each other to create a successful partnership that is delivering improvements in inpatient safety across mental health. The partners have built in feedback loops that have resulted in quick iterations and improvements to the digital tool – improving its utility on the ward and impact on safety and experience.

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FINALISTS



Focus Games and NHS Partners

FluBee Game

Engaging with staff is the starting point for any vaccination campaign. This especially important for staff with doubts about flu or the vaccine.

In 2016 Focus Games worked with Joan Pons Laplana and James Paget University Hospitals to develop a digital game that would engage staff and challenge common myths. It was called Flu Bee Game.

The game improves vaccine uptake by engaging staff on their phone. It does two vital jobs:

1. Challenges common misconceptions
2. Tells staff where to get vaccinated

Since 2016 the game has been used in over 40 NHS trusts and 300 care homes.



Leeds Community Healthcare Trust, Leeds Beckett University, Leeds Teaching Hospitals Trust, Leeds and York Partnership FT, Leeds City Council and Leeds Health and Partnerships Team

Occupational Therapy First

Leeds trailblazing the First Contact Practitioner role for Occupational Therapy after a successful project. Occupational Therapy First provides a timely response to healthcare, offering assessment and interventions which complement the medical model but draw on the professions dual training in both physical and mental health. Occupational Therapy First delivers a left shift model utilising a proactive self-management approach. Occupational Therapy First demonstrated a reduction in the number of initial appointments directed to GPs' and reduced repeat GP appointments, including those considered as frequent attenders. The outcomes achieved have enabled the model to be replicated to deliver sustainable efficiencies for the city.



Staffordshire and Stoke on Trent CCGs and Staffordshire County Council

Provider Improvement and Response Team

The Provider Improvement Response Team (PIRT) has been operational since March 2019, it is an integrated service jointly funded by Staffordshire County Council and Staffordshire and Stoke-on-Trent Clinical Commissioning Groups to work with Care Home services identified as being in urgent need of support. PIRT work collaboratively with providers across the Health and Social Care system with an ethos of supporting the delivery of the Enhancing Health in Care Homes Strategy with a predominant focus on ensuring safe, effective, evidence based and high quality care to patients and residents.



Tameside and Glossop Integrated Care FT, Safe Steps and Health Innovation Manchester

Safe Steps: Developing an evidence-based digital risk assessment platform

Safe Steps is an app to help reduce falls through standardised and effective falls risk management. Assessing 12 key risks - based on NICE guidelines - and providing CQC approved recommendations for multifactorial intervention via a secure, easy-to-use web application.

Safe Steps has been implemented at the Stamford Unit - a 93 bed intermediate care unit in the grounds of Tameside & Glossop Integrated Care NHS Foundation Trust. In this setting - a first for the UK as previously only used in Care Homes - it has been used almost 3,000 times by 46 members of staff and helped to reduce falls in the first 6 months by 29%.



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