



**PATIENT SAFETY**  
AWARDS 2020

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**PROJECT SHOWCASE**

# NHS SAFEGUARDING INITIATIVE

WINNER



## THE 8 CCG'S OF LANCASHIRE AND SOUTH CUMBRIA, THE 7 MAIN HEALTH TRUST PROVIDERS AND THE LOCAL NHS REGIONAL TEAM DEVELOPMENT OF A COLLECTIVE FULLY INTEGRATED SAFEGUARDING HEALTH SYSTEM ACROSS OUR ICS

The designated nurses and professionals across the Lancashire and South Cumbria system worked with the National team and our local providers and NHS E regional team to devise what an integrated health offer could look like. The aims were to ensure Primary Care Networks, NHS Trusts and Private Health Care providers could feed challenges from bottom-up; create a transparent and effective governance framework for multiple organisations which allowed a single voice for health; ensure senior Safeguarding engagement at all levels of system leadership and many more, to ensure the health system is fit for purpose.

### JUDGES COMMENTS

*The judges felt this was an excellent example of system wide restructuring of safeguarding arrangements which will improve sharing of learning and avoid duplication of effort across multiple groups. The project leads and stakeholders demonstrated a real passion for change and the need to improve the service to safeguard patients and ensure a more joined up approach to patient care.*



# NHS SAFEGUARDING INITIATIVE

## HIGHLY COMMENDED



### Homerton University Hospital FT and City and Hackney CCG

#### The Primary Care MARAC (Multi-Agency Risk Assessment Conference) Service

In 2015 the Designated Nurse from City and Hackney Clinical Commissioning Group and a Hackney Council Public Health Strategist approached the Safeguarding Children team at Homerton University Foundation Trust, to pilot an innovative nurse-led MARAC Liaison Service (MLS). The goal was to build a service that addressed the gap regarding the sharing of health information between the MARAC and GPs, ensuring informed decision making and safety planning for victims of domestic abuse. Feedback from GPs and MARAC partners helped shape the service and positive outcomes achieved resulted in recurrent funding of the service.

### JUDGES COMMENTS

*The judges felt that this team provided a comprehensive overview of the development, and demonstrated excellent outcomes in relation to improved engagement in primary care. It was great to see the multi-agency team working together to optimise the opportunity to safeguard patients.*

## FINALISTS



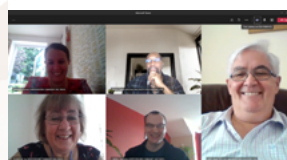
### Blackpool Teaching Hospitals FT

#### Health Setting Domestic and Sexual Abuse Safeguarding

The ambition of this project was to improve support for domestic and sexual abuse victims, patients or

staff, who are presenting within local health settings. To raise awareness and transform the response to provide a more streamlined service from the victim's first disclosure to the pathway of appropriate and consistent support.

The initiative is to expand the knowledge and expertise of the workforce, revise and improve policies and training, and to empower staff to respond appropriately to circumstances of abuse to improve patient safety.



### Hertfordshire Community Trust

#### Paediatric Liaison IT Solution for sharing information between Hospital and Provider Services

When funding to support paediatric liaison in West Hertfordshire was

withdrawn in 2017, there was an urgency to develop a process to ensure information was shared between Hospital and HCT in a consistent, timely, safe way, to ensure children were followed up when needed and continuity of care and support was not compromised. As a result HCT, Central Midlands South Child Health Information Service and West Hertfordshire Hospital Trust worked together to develop an innovative paediatric liaison IT bulk-upload solution to safeguard and improve outcomes for children. This IT initiative is now County-wide and has expanded into a neighbouring county.





# NHS SAFEGUARDING INITIATIVE

## FINALISTS



### Isle of Wight CCG Safeguarding Leadership and Primary Care

The Burdett Trust supported the IOW CCG to introduce a safeguarding leadership project, to drive the development of contemporary and

standardised safeguarding systems and processes across primary care, developed and embedded with and by the primary care workforce.

Overall aims of the project included improved identification and referral to adult and child safeguarding; Improved understanding and practice in mental capacity assessment and Deprivation of Liberty Safeguards; improved outcomes feedback to Primary Care and many more.



### Northumbria Healthcare FT Integrating a Domestic Abuse Health Advocate Service Across Acute Hospital Services

NHCFT has a clear vision and Strategy for Safeguarding across the organisation and a well-established Safeguarding

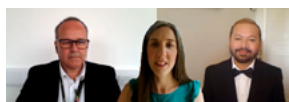
Board incorporating a highly specialised safeguarding service. In 2017 the safeguarding service were successful in obtaining 3 years funding from the Police and Crime Commissioner for a Domestic Abuse Health Advocate to work with all victims who attend hospital where domestic abuse is a concern. The aim of the project was for a Domestic Abuse Health Advocate to be embedded into A&E, Maternity and Gynaecology as these were identified as high-risk areas where victims were most likely to present to or disclose domestic abuse. Due to the success of this in safeguarding patients, this is now a permanent trust-wide role which is fully integrated into the safeguarding service and now includes sexual violence.



### Royal Devon and Exeter FT Supporting Victims of Domestic Abuse using a Multi-Systems Approach

The team identified a need for a greater number of opportunities to identify, refer, support and protect victims & survivors of domestic abuse.

Through our existing Domestic Abuse Operational Group and with help from the Pathfinder Project, we developed, enhanced and updated our existing Domestic Abuse policies and processes to improve safety for both patient and staff victims/survivors. The overall desire was to increase awareness of domestic abuse across the Trust and use innovative ways to provide as many opportunities as possible for victims/survivors to gain help and support.



### Safeguarding Adults National Network and Health Education England Safeguarding Adults Level 3 and 4 Training

The project aim was to improve safeguarding knowledge and skills of all national registered health care professionals, ultimately ensuring that adults at risk of abuse and neglect are protected and kept safe. HEE has a system-leadership role for development of e-learning for the health and care workforce, working with partners and using proven internal expertise to ensure that where possible, e-learning which meets common learning needs is developed once, well, nationally and made freely available to all. Safeguarding adults is now an area of mandatory compliance training.



### Wolverhampton CCG, Wolverhampton Domestic Violence Forum and Wolverhampton Refugee and Migrant Centre Empowerment of Hard to Reach Communities in the

#### Prevention of Violence Against Women and Girls

NHS Wolverhampton CCG has statutory safeguarding responsibilities. This project responded to the need to raise awareness of illegalities and long-term harms of VAWG with women and men from new arrival and established BAME communities in Wolverhampton. The project improved knowledge and confidence in how to report abuse, signposted to advice and support, and provided resources for community self-help.

Partnership working facilitated the project successfully safeguarding those at risk of serious harms - CCG for funding and coordination, Refugee Migrant Centre for premises and access to participants, and Wolverhampton Domestic Violence Forum for developing and delivering safe training and resources.



# Thank you to our partners

Strategic Partner



**BD**

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